



KCVA Veteran *focus*

KCVA Events

Veteran Benefits Fair

4/26/14

9:00am - 11am

Hy-Vee

1617 E. 9th St.,
Trenton, MO 64683

Patient Orientation

5/28/14

9:30am - 11:30am

KCVA Hall of Heroes

Your Feedback in Action

- Ashley Peacock, KCVA Patient Centered Care Coordinator

KCVA has been on a mission to find out what matters to you! We have asked our Veterans “what is important to you?” in your care at KCVA. Based on feedback from Veterans and their families, we have started some new patient centered care initiatives.

While visiting with patients in the hospital, they let us know that they miss the comforts of home. A common theme was that our Veterans were missing their pets. KCVA has teamed up with Pet Partners®, a non-profit therapy animal organization. They bring dogs to visit with some of our inpatients. The smiles, comments, and tender moments shared during these visits have made a difference to our Veterans.

Another comfort our patients wanted was a good cup of joe and tastier snacks. We offered coffee with meals and had graham crackers and a few other snack items available. We listened to our Veteran’s requests and now each inpatient unit has with a coffee maker. Coffee is donated by some of our generous service organizations. Our snack options also improved. They meet all of the nutritional requirements for our patients and there are more options such as dried fruit, granola bars, chips, and cookies. Food and drink is not just a source of calories and nutrition. For some they are a source of satisfaction. We are happy to offer more of that.

You may have noticed some changes to our buildings. Many of these changes were based on your input. Some items we honestly hadn’t considered until you told us about them. We installed a handrail in one of our hallways that has a slope. We installed purse and coat hooks in many of our restrooms after a few of our Veteran’s family members asked for them. We were glad that they stepped forward to let us know how we can help. These may seem minor, but to an elderly woman heading up the ramp to visit her husband in the intensive care unit, and a sister that is burdened with her and her brothers belongings after he is unexpectedly admitted, these are a show of understanding and assistance.

These are just a few examples of how we want to provide what matters to you. If you have other ideas please don’t hesitate to contact us.

Filing Assistance Available for Veterans, Service members During Tax Season



Start your engines, folks: The 2014 tax filing season’s green flag waves for taxpayers on Jan. 31. Gather your W-2s, 1099s, K-1s, 1098s and any cancelled checks or receipts you might need, take a deep breath, and dive into tax filing fun!

OK, maybe it’s not always fun, but it can be made easier if you’re able to get assistance when you need it. Being a Veteran or an active-duty Service member means you have options for assistance, too.

First, check out the Internal Revenue Service’s [Volunteer Income Tax Assistance and Tax Counseling for the Elderly](#) programs. The page has information on how to qualify for these programs, and links to online search pages so that you can find help near you.

Qualified Veterans and active-duty military can also get free federal and state tax preparation and filing assistance, both online and in person, by [MyFreeTaxes.com](#). This is the only free online tax preparation and filing service available in all 50 states and Washington, D.C., that allows users to file both a federal and state return, no matter where they live. To use this service, qualifying families must earn \$58,000 or less.

For those of you who prefer to do your own taxes, there are several options to e-file your taxes online – free of charge.

Please note that VA does not endorse any of these sites but brings your attention to them as they have services available specifically for Veterans and military families.

Visit www.blogs.va.gov for more options and the full article.

**Opens
April 14th!**



**4251 Northern Avenue
Kansas City, MO 64133**

Ancillary Services

- Basic Lab
- Basic Radiology
- Teleretinal Imaging
- Pharmacist Directed Chronic Disease Management

Emergency Care

Available at the
Kansas City VA Medical
Center Main Facility

4801 Linwood Boulevard
Kansas City, MO 64128

Other Features

- Nearby Restaurants and Shopping
- On the city bus route - 28 and 31

Find Us on the Web

www.kansascity.va.gov

[www.facebook.com/
VAKansasCity](http://www.facebook.com/VAKansasCity)

www.twitter.com/vakansascity

[www.flickr.com/photos/
vakansascity/](http://www.flickr.com/photos/vakansascity/)



Honor Annex

Kansas City VA Medical Center Outpatient Facility

*We are excited to bring to you this newly renovated,
state of the art patient care facility.*

- Beautiful two-story building, located off I-70 and Sterling,
- 5-miles from the Kansas City VA Medical Center.
- Easy access in a great location
- Close-in Parking for patients
- Veteran and family centered Facility
 - ♦ Children's Play areas
 - ♦ Healing Garden
- Excellent staff who are dedicated and committed to Veterans well-being.

Healthcare Services at Honor Annex

Primary Care Program

- Primary Care Teams
- OEF/OIF Health
- Women's Health
 - * OB/GYN non-surgical services

For more information speak with
your PACT team
or call (816) 922-2561

Mental Health Programs

- Psychosocial Rehabilitation and Recovery (PRRC)
- Post Traumatic Stress Disorder
- Mental Health Intensive Case Management (MHICM)

For more information on the
Mental Health Programs,
please call (816) 922-2641

Hours of Operation

**8:00am - 4:30pm
Monday—Friday**

Veteran Transportation

Shuttle Transportation - provided
between the Honor Annex and the
KCVA Main Facility.

- * Monday—Friday
- * Hourly trips
- * Starting at 8am at Honor Annex.
- * 5:00 p.m.—last shuttle back to KCVA

Dispatcher can be reached at:
(816) 922-2449

A new day



... every patient is my patient...



Kansas City VA Medical Center
4801 Linwood Blvd.
Kansas City, MO 64128

816-861-4700

www.kansascity.va.gov

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 [Myhealth.va.gov](http://www.myhealth.va.gov)

**Veterans
Crisis Line**



1-800-273-8255
PRESS 1