

the KCVA Pulse

With a



VETERAN AND EMPLOYEE NEWSLETTER

Excellence

Strive for the highest quality and continuous improvement. Be thoughtful and decisive in leadership, accountable for my actions, willing to admit mistakes, and rigorous in correcting them.



Admiral Visits KCVA

Rear Admiral Rebecca McCormick-Boyle paid a visit to the KCVA and met with many patients and staff. Her visit was a part of Navy Week activities she conducted

in Kansas City. Admiral McCormick is the Commander of Navy Medicine Education and Training Command and serves as the Director of the Navy Nurse Corps. Her

compassion to Veterans and those who provide outstanding care for them was evident.

Korean War General Honors Patients and Staff



MG (Retired) Seung Choi visited patients and staff on Wednesday, 2 September. He was joined by his wife and others and presented certificates of appreciation to many Veterans and staff who served in the Republic of Korea. MG Chio went above and beyond when he

presented Christine Corbett, daughter of Korean War Veteran, and staff nurse in the dialysis unit, a medal to be delivered later to her Father. An incredible moment felt by all who witnessed it. MG Choi's travels also took him to the Korean War Memorial and the Truman Mu-

seum and Cemetery while visiting Kansas City.



Suicide Prevention Month

This September during Suicide Prevention Month, VA's Power of 1 Suicide Prevention outreach campaign emphasizes how just one act can encourage Veterans and Military Service members to reach out for support when they are in need. VA's goal is to spread the word about VA mental health and suicide prevention resources and encourage Veterans, Service members and their families to use them. Join us on Facebook throughout the Month to help us increase the Power of 1. Veterans in crisis and their loved ones can call 1-800-273-8255 and Press 1, chat online, or send a text message to 838255 to receive confidential support



Voice of The Veteran Want to know what our Veterans are saying about you?

One Patient voiced that the staff need to know what great people they are. He said that KCVA gives the best care, has the best food, the best ER, and the best ICU. The patient expressed that he can't thank the KCVA enough and he has always had a great experience at this medical center. He further stated, "The way KCVA treated me makes me want to live another day!" The patient added that he couldn't believe he was eating hospital food and his stay here was "an outstanding experience." He wants everyone to know that he loves them.

Another Patient Writes:

She was an inpatient here for a week. She is a patient at a different VA in a different city but became ill while visiting Kansas City. She voiced that she received "outstanding care" and was "blown away" by KCVA staff and the cleanliness of the facility.



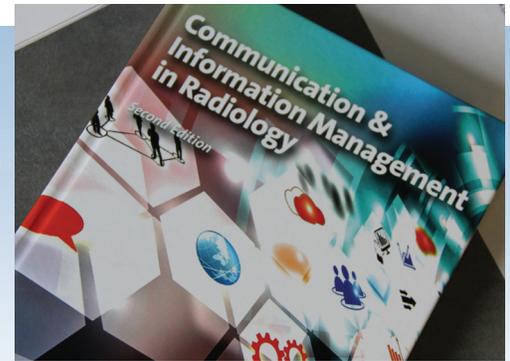
All Employee Survey Success

For the First time since 2011 the Kansas City VA Medical Center reached the Nationally recognized goal for the All Employee Survey.

Your voice matters and you have made it known that you take pride in your work environment. We value your opinions and want to know how we can make your work place the best it can be. Participating in this survey was one important way in which your input will be used to make positive changes in your work group and this facility. Thank you!

Did you Know?

That Connie L. Stone: Radiology Chief Technologist/Manager collaborated in review and update of information pertaining to a Chapter of this text. Connie Stone was named in the Second edition of book titled "Communication & Information Management in Radiology" by ANRA (The Association for Medical Imaging Management). When you get published.....we publish you. Great work Connie.



September 2015 Employee of the Month is:
Katonya Richard-Jackson... Thank you for all you Do Katonya!

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