The Kansas City Chiefs’ Community Caring Team visited patients at the Kansas City VA Medical Center during the National Salute to Patients Week. On 12 February Travis Kelce, Eric Kush, and Terrelle Pryor of the Kansas City Chiefs spent their time at the Kansas City Veterans Affairs Medical Center, traveling room-to-room visiting patients, signing autographs and handing out Chiefs yearbooks.

“It’s a humbling experience and it’s an absolute honor to visit with these Veterans,” Kelce said. “We wanted to thank them for all of their efforts and acknowledge the sacrifices they’ve made. It was interesting to hear their special stories and it makes you feel so blessed and so appreciative.”

The week long Salute is a way to pay tribute and express appreciation to Veterans, increase community awareness of the role of the VA Medical Center and encourage citizens to visit hospitalized Veterans and to become involved as volunteers. It is to say thank you to a group of men and women who have proudly served our country and give back to them in their time of need.

“Visiting the Veterans was incredible; it doesn’t get any better than being able to meet them and hear their stories,” Pryor said. “They’ve put their lives on the line. Seeing these men and women, talking with them and meeting them makes you truly appreciate everything they’ve done for our country.”

The Chiefs have a long-standing appreciation for the men and women in our armed forces and are continually striving to recognize and thank them for their service. In addition to visits such as these, the Chiefs make an effort to honor the military throughout the year, such as hosting military members at Arrowhead Stadium during the season, making trips to local military bases, hosting local high school students at the WWI Museum and much more.

We are honored to have the opportunity to give back to our Veterans and to honor current members of our military. Thank you to everyone who has served or is currently serving in our armed forces.
**Voice of the Veteran**

A Patient compliment referred from PPCI staff. Veteran shares his history within VA for many years at a multitude of VISN's across the Country. He said within that care he has been provided services by numerous providers. He currently is assigned to Cameron and receives his care from Dr. Schwartz. “He is the best doctor I have ever had, he helped me with my weight problem, he is attentive, professional, courteous and timely” states the appreciative Patient. “He listens to me. I feel important and like a key player in my health care”.

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**Financial Distress**

_Are you having difficulty paying your copay bills?_

If your income has recently changed, you may qualify for enrollment even if it was denied previously based on your household income. Personal circumstances such as loss of employment, sudden decrease in income, or increases of out-of-pocket family health care expenses factor into VA’s hardship determination. If your current and projected household income puts you below the VA National Income Threshold or Geographical Means Test Threshold for your area, you may qualify for enrollment and cost-free VA medical care.

VA has programs that may help you with your copay requirements!
- **Hardship** - If your income has recently changed, you may qualify for VA medical care without copays.
- **Repayment Plan** - You can establish a plan to spread your current health care debt over a specified period of time.
- **Compromise** - You can request a one-time monetary settlement eliminating your current health care debt.
- **Waiver** - You can request your current medical copay debts be waived for charges less than 6 months old (180 days). If a waiver is approved, you may also qualify to have Beneficiary Travel mileage reimbursement deductibles eliminated.

**1-877-222 VETS (8387)**

For more information, call toll-free 1-877-222 VETS (8387) or visit our website at www.va.gov/healthbenefits/

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**KCVA Project Updates**

- 10th Floor East Wing on-going through March
- 5th Floor West In-Patient Surgery through Aug/Sept
- Emergency Room expansion coming soon
- Solar Panel installations through June/July
  - On rooftops and parking lot canopies
  - To enhance electrical power and save money

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**A Service Announcement from Veteran's Travel Service:**

VTS HAS CREATED A SET PICKUP/ DROP-OFF TIME TO TRANSPORT RESIDENT VETERANS WEEKLY ON TUE/THUR FOR THE ST. MICHAEL’S VETERANS CENTER. THE PICKUP TIME WILL BE 9:15 A.M. WITH THE RETURN TRIP HAPPENING AT 2:30 P.M.